

# GATEKEEPER

Gatekeepers are people who come into contact with elders and other vulnerable adults through their jobs and everyday activities. They are crucial eyes and ears in our community, a vital means of finding those most at risk of abuse.

## September 2010

Dear Gatekeeper Readers:

Want to engage with the elder abuse prevention/intervention community? It's easy. Here are four ways to connect:

1. Send in your events, suggest an article idea, or share information about your work for inclusion in the Gatekeeper.
2. Come to the Multidisciplinary Team Meeting (MDT). For more information view our calendar of events.
3. Request a free Elder Abuse training for your team.
4. Send an e-mail to your congressman/woman in the House of Representatives in support of the [Elder Justice Act](#) appropriations process.

Let's make elder abuse history!

Sincerely,

Talitha Guinn  
Elder Abuse Services Manager

Mary Grant  
Institute on Aging (IOA) Volunteer

## Dispatches from the Field

### Elder Abuse Prevention Program (EAP)

We've been busy! Since last quarter, we are happy to report that we have given elder abuse prevention and mandated reporter trainings to 509 people all over San Francisco. Additionally, there have been several important elder abuse conferences that we have both contributed to and participated in. Here's a brief recap:

#### California Elder Abuse Statewide Summit

On April 29 and 30, 2010, delegates from across the elder abuse and aging and adult services spectrum gathered in San Francisco to discuss, strategize, and collaborate on recommendations and next steps for California's Elder Abuse blueprint. Delegates prepared by reviewing background materials and helping prioritize critical issues and promising solutions. Delegates will be asked to review summit findings and assist in the development of the statewide blueprint.

The summit provided opportunities for delegates to engage in comprehensive discussions with colleagues and to learn more about promising practices in elder abuse prevention. Delegates participated in one of four tracks:

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### Gatekeeper Submissions

Gatekeeper eNewsletter is published quarterly by Institute on Aging, Elder Abuse Prevention Program.

Want to include your event in our next publication?

Contact us:  
[eap@ioaging.org](mailto:eap@ioaging.org)  
(415) 750-4180 ext. 222

### Gatekeeper Archive

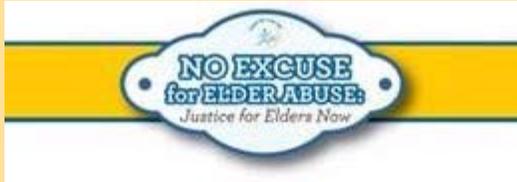
Want to read past issues of the Gatekeeper on-line?

[Click here](#)

1. California's Abuse Reporting and Response Systems: Defining Roles and Balancing Mandates
2. Safeguarding the Long-Term Care (LTC) Safety Net: Exploring Ways that the Elder Abuse Prevention Network can work with other providers of LTC services to improve access, safety, and fairness
3. Financial Abuse and Exploitation: Serving the Victims of 21st Century Financial Crimes
4. Enhancing the Legal System's Response to Elder Abuse.

For more information visit: <http://cejw.pbworks.com/Statewide-Summit>

Legal Assistance for Seniors Elder Abuse Conference  
Still No Excuse for Elder Abuse: Justice for Elders Now



On June 18th, Legal Assistance for Seniors held the Still No Excuse for Elder Abuse: Justice for Elders Now, conference sponsored by the Archstone Foundation. The keynote speaker was Natalie Denburg, Ph.D., from the University of Iowa, whose innovative research focuses on why older adults who have no obvious neuropsychological deficits fall victim to consumer fraud. The conference

featured innovative speakers and attendees from across the legal and clinical spectrum. If you have ideas for speakers or topics for next year's conference, tell us or tell LAS!

For more information visit: <http://lashicap.org>

The Orbitofrontal Cortex, Real-World Decision Making, and Normal Aging - Natalie Denburg, Ph.D.  
<http://www.ncbi.nlm.nih.gov/pmc/articles/PMC2246008/>

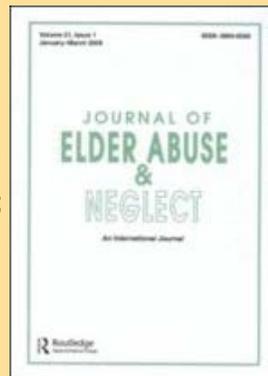
### **Journal of Elder Abuse & Neglect, Volume 22 Issue 3 & 4 2010**

The Archstone Foundation Elder Abuse & Neglect Initiative  
Official Journal of the National Committee for the Prevention of Elder Abuse (NCPEA)

The new issue of Journal of Elder Abuse & Neglect (JEAN) has arrived. Of special note is the article, "Elder Abuse Forensic Centers", co authored by: Diana Cafaro Schneider; Laura Mosqueda; Erika Falk; George J. Huba, which can be found on pages 255 - 274.

For more information:

<http://www.informaworld.com/smpp/title~content=g925755973~db=all>



### **Summer School Your Staff with an Elder Abuse In-Service**

The Elder Abuse Prevention Program offers FREE trainings on the topics of elder abuse and mandated reporting, AND we can come to you. We will tailor our presentation to the needs of your staff, team, or community. Call or email the EAP today to calendar your event. 415-750-4180 ext. 222 or [tguinn@ioaging.org](mailto:tguinn@ioaging.org)

### **In The News**

Elder Abuse Cases Drop Under Jerry Brown

A California Watch review of elder abuse prosecutions found Brown's office in sharp contrast with his predecessor, Bill Lockyer, who made such cases a top priority in his two terms. In addition to dismissing abuse prosecutions already in motion, Brown's office has filed fewer new cases per year than Lockyer's office did.

<http://www.sfgate.com/cgi-bin/article.cgi?f=/c/a/2010/08/23/MNTS1EVGL3.DTL>

New Pilot Program to Combat Elder Financial Abuse

Robert Roush, M.D., Baylor College of Medicine, and several nonprofit service agencies are working on a pilot program to inform and enlist the medical profession's help in identifying seniors who are vulnerable to financial fraud. Called the Elder Investment Fraud and Financial Exploitation program, researchers seek to find what Roush believes to be a biological basis that predisposes vulnerable seniors to financial exploitation. Since one in five seniors has already been financially abused, these data are useful in preparing for the projected doubling of the

senior population in just 20 years.

<http://www.minyanville.com/articles/print.php?a=28778>

### **New Restraining Order Registry**

A new pilot database system, called the California Courts Protective Order Registry, was recently launched in Marin, Orange, Santa Clara, and Santa Cruz Counties by the state judicial system in response to a recommendation by a 2007 task force on violence. All counties will be on board by 2013, giving police and court officials access to all ROs issued anywhere in the state for elder and domestic abuse, harassment, and workplace violence.

[http://www.marinij.com/ci\\_15290529](http://www.marinij.com/ci_15290529)

### **California Cracks Down on Medicare Fraud Targeting Seniors**

The Sacramento Bee reports that a local insurance agent is being investigated by the California Department of Managed Care involving a scheme to allegedly defraud seniors by disenrolling them in Medicare without their knowledge and enrolling them in Medicare Advantage, a Medicare program where the federal government pays the premiums to the private insurer. The agent, identified by state officials as Nadia King, is one of two dozen across the state who are currently under legal scrutiny because of deceptive marketing aimed at seniors.

<http://www.sacbee.com/2010/07/14/v-print/2888444/california-cracks-down-on-medicare.html>

### **Canadian to Pay for Bilking U.S. Seniors in Fake Lottery**

Canadian authorities extradited Henry Anekwu to Los Angeles where he was convicted of 16 counts of fraud for running a well-known lotto scheme bilking U.S. seniors out of approximately \$600,000. Henry Anekwu employed telemarketers who often went after the same victim several times by promising they had won millions of dollars and by badgering them to pay numerous "fees" on their winnings before disbursement could be made. Payments ranged from \$475 to \$60,000, and participants were encouraged to mortgage their homes and borrow money if necessary.

[www.aolnews.com/crime/article/canadian-to-pay-for-bilking-us-seniors-in-fake-lottery/19551350](http://www.aolnews.com/crime/article/canadian-to-pay-for-bilking-us-seniors-in-fake-lottery/19551350)

### **Reverse Mortgages**

Reverse mortgages are all over the news. Maybe you or someone you know has one, but do you understand the pros and cons, the ins and outs of this financial instrument? Here are a few articles worth paying attention to so that you can make the best choices possible to protect yourself and your home. Read them and pass them on. Like they say, knowledge is power.

### **5 Questions to Ask Before Considering a Reverse Mortgage - AARP**

[http://www.aarp.org/money/credit-loans-debt/info-2007/5\\_questions\\_to\\_ask\\_before\\_considering\\_a\\_reverse\\_mo.html](http://www.aarp.org/money/credit-loans-debt/info-2007/5_questions_to_ask_before_considering_a_reverse_mo.html)

Reverse mortgages can lead to big trouble: Many of the bad guys from the subprime disaster are now targeting seniors - MSNBC

Herb Weisbaum, of MSNBC highlights the fact that many unscrupulous lenders have now entered this market, (which has doubled from 2005 to 2008). As an example of the predatory nature of these loans, Mr. Weisbaum notes the experience of the Hickersons in Southern California who took out a reverse mortgage on their home worth \$530,000. They were paid \$80,000; spent \$25,000 on bank fees, and a lien was placed on the home in the amount of \$470,000. Mrs. Hickerson is now 82 years old and suffers from Alzheimer's. With no home equity to access, the

family cannot afford to pay for the residential care she needs.

[http://www.msnbc.msn.com/id/38351343/ns/business-consumer\\_news/2007/5\\_questions\\_to\\_ask\\_before\\_considering\\_a\\_reverse\\_mo.html](http://www.msnbc.msn.com/id/38351343/ns/business-consumer_news/2007/5_questions_to_ask_before_considering_a_reverse_mo.html)

### **Technical Default Alert**

Lenders are on alert for reverse mortgage recipients who are delinquent in paying their taxes and/or mortgage insurance. Fannie Mae and FHA are developing a process to notify these

homeowners that foreclosure is possible if payments are delayed. While reverse mortgages can be a life-line for some, many people are unclear about the terms associated with technical defaults. Property taxes and insurance must be paid and the home must be in good repair in order to prevent foreclosure.

<http://www.uschron.com/reverse-mortgage-late-on-taxes-face-foreclosure/111061/>

### **Reverse Mortgage Risks**

Financial professionals have designed a very complicated and expensive product that relies upon generating considerable fees through the use of compound interest. Since high fees can no longer be generated from the subprime market, seniors are vulnerable. The new financial reform laws just passed by Congress not only create a new consumer financial protection agency, but will also provide for in-depth examination of this program to determine if new regulations are necessary.

<http://abcnews.go.com/Business/wireStory?id=11410363>

## Fraud and Scam Alerts

### **Would You Recognize a Scam?**

The NY Daily News published a tip list to help consumers spot a scam since Ponzi schemes and other similar scams have been featured all over the media recently (e.g., Bernard L. Madoff et al.). All scams have one common theme: If it sounds too good to be true, it is.

<http://consumerist.com/2010/06/10-warning-signs-of-an-investment-scam.html>



### **Gulf Oil Scams**

[Scamnot.org](http://scamnot.org) reports that the FTC has issued an alert for con artists seeking to make money from the Gulf oil spill. Outright donations are being solicited for families and environmental causes in addition to the standard investment "opportunities." All charities can be checked out at:

<http://www.charitynavigator.org/>

### **Scammers Exploit Fears Over Health Care Bill**

Scammers, under the guise of being government officials, are contacting seniors either by phone, e-mail or in some cases in person and questioning if they have health insurance, according to a release. If the victim answers they do not, the con-artist threatens to put the senior in jail for not complying with alleged health care policies, officials said.

The scammers then offer the victim to sell them "ObamaCare" insurance to keep the elderly person out of jail.

According to government officials, there is no such policy, nor is there "ObamaCare" coverage.

Under the current national health care bill, the requirement to have health insurance doesn't go into effect until 2014. And even then, those who do not have coverage cannot be jailed.

<http://scamnot.org/scams.htm>

## Spotlight

### **Adult Protective Services - Q&A**

Talitha Guinn interviews Cindy Rasmussen, MSW, LCSW,  
Supervisor at Adult Protective Services



I spend much of my time in the field training community service providers about elder abuse issues. When the conversation turns to mandated reporting requirements, I am usually asked lots of questions about Adult Protective Services (APS). This part of the training is often the most fruitful part of the day, so I thought I would take some time to share it with Gatekeeper readers. I sat down with Cindy Rasmussen at San Francisco's APS office to talk about the top ten commonly asked questions about APS that I encounter in the field.

**Q1: Does APS remove people from their home?**

A: No. APS has no legal authority to remove people from their home. Instead, APS attempts to bring services and resources to people to enable them to remain safely in their residences. APS is a free, voluntary service provided to seniors and disabled adults in San Francisco who are victims of abuse or neglect.

**Q2: Does APS conserve people?**

A: On occasion APS MAY initiate a referral for conservatorship to the Public Guardian's office. Conservatorship is a path of last resort, and is only initiated when the gravity of a client's situation requires a legal conservator to protect the client from further abuse or neglect. These cases often involve a vulnerable client who is being financially exploited and has no one to protect them from ongoing abuse. APS will pursue conservatorship only when every other means of protection has been exhausted.

**Q3: At the close of the investigation, isn't APS supposed to call the referral source and tell them the outcome?**

A: APS has very strict confidentiality laws, and, therefore, APS cannot reveal details of our investigation even to the referent.

**Q4: Is APS a law enforcement agency?**

A: No. Unlike Child Protective Services, APS has no legal authority. APS takes a social work approach to cases rather than a legal or criminal approach. However, we do work closely with SFPD on many cases that involve criminal neglect or abuse.

**Q5: Does APS work with Immigration & Naturalization Service to deport people?**

A: No. Again, APS is a social service agency, and we serve all residents of San Francisco regardless of their immigration status. We do not ask any of our clients about immigration status.

**Q6: Can APS force services on someone?**

A: No. APS is entirely voluntary, and provides many services to elders and dependent adults. If APS suspects that a client may have significant cognitive or other impairments that may affect their judgment, APS may work with other professionals to determine a client's capacity to understand his/her circumstances. If this client is too impaired to understand severe abuse or neglect, conservatorship may be considered.

**Q7: How soon after a referral does APS have to go out to see the client?**

A: APS has state guidelines for response times. If a client is in immediate danger, APS will respond within 24 hours, and most often within the next few hours, depending upon the individual report and determination of risk. Otherwise, the state has determined that a client shall be seen within ten calendar days from the date of the report, with limited exceptions.

**Q8: Do I have to have proof of abuse before I call APS?**

A: No. If you reasonably suspect abuse or neglect, you should make a Report of Abuse to APS. Anyone can call APS--neighbors, friends, etc. Your identity as the reporter is highly confidential, and will not be divulged to the client EVER. APS reviews reports of abuse on

seniors age 65 and over and on younger adults 18-64 who have significant physical or psychological disabilities making them vulnerable to abuse and neglect. This also includes self-neglect.

**Q9: Does APS provide long-term case management?**

A: No. APS is a short-term crisis intervention agency and will attempt to connect clients to long-term case management services when appropriate and if there is availability. APS' role is to investigate the abuse and/or neglect, and to provide resources to the client to reduce risk and protect the client from further abuse.

**Q10: Am I legally obligated to report elder abuse to APS?**

A: If you are a mandated reporter, yes. You are a mandated reporter under California law if you have assumed full or intermittent responsibility for care or custody of an elder or dependent adult whether or not you receive compensation. This includes, but is not limited to health practitioners, police officers, fire fighters and paramedics, social workers, faith leaders, home health workers, ILRC staff, Regional Center staff, nutrition services staff, and bank employees.

(For more information see: Welfare and Institutions Code section 15630(a))

<http://definitions.uslegal.com/e/elder-law-abuse/>

## Legislative & Policy News

### Assembly Bill No. 2493 Passes

After conservatorship has been established, this bill would require that all conservators ensure that a clear photograph of the conservatee is taken immediately after conservatorship is established and once per year after that for the purpose of identifying the conservatee if he or she becomes missing.

[http://info.sen.ca.gov/pub/09-](http://info.sen.ca.gov/pub/09-10/bill/asm/ab_2451-2500/ab_2493_cfa_20100421_172621_asm_floor.html)

[10/bill/asm/ab\\_2451-2500/ab\\_2493\\_cfa\\_20100421\\_172621\\_asm\\_floor.html](http://info.sen.ca.gov/pub/09-10/bill/asm/ab_2451-2500/ab_2493_cfa_20100421_172621_asm_floor.html)



### Good News for all Property Owners

The governor has approved AB 2618, which requires all county recorders to notify property owners in writing when a property deed has been recorded. This legislation will help prevent property from being sold without the owner's knowledge by allowing local governments to adopt similar requirements whenever deeds, quitclaim deeds, or deeds of trust are executed.

[http://info.sen.ca.gov/pub/09-](http://info.sen.ca.gov/pub/09-10/bill/asm/ab_2601-2650/ab_2618_cfa_20100609_115719_sen_comm.html)

[10/bill/asm/ab\\_2601-2650/ab\\_2618\\_cfa\\_20100609\\_115719\\_sen\\_comm.html](http://info.sen.ca.gov/pub/09-10/bill/asm/ab_2601-2650/ab_2618_cfa_20100609_115719_sen_comm.html)

### Elder Justice Act - Summary, Appropriations, and Action!

Mary Counihan, MSW, Former Program Manager, Adult Protective Services, San Francisco  
After many years of hard work the provisions of the Elder Justice Act have finally been passed and signed into law. The bill containing those provisions, HR 3490, Subtitle H, Sec 6701, is authorized for FY 2011-2014. This bill amends the Social Security Act (SSA) to establish an Elder Justice program under Title XX (Block Grants to States for Social Services). For the first time, there will be leadership and funding at the national level for elder abuse.

### Summary: The Main Components of the Bill

#### *Coordination of Activities and Services*

- Create an Elder Justice Coordinating Council (EJCC) through the Office of the Secretary of Health and Human Services (HHS) to foster coordination throughout the federal government on elder abuse issues.
- Create an Advisory Board to the EJCC comprised of experts on elder abuse, neglect and exploitation. This board will assemble multidisciplinary panels that will examine relevant research and data, identify best practices, determine the best way to carry out those best

practices in a practical and feasible manner, and determine an effective manner of distributing the information.

#### *Forensic Centers*

- Promote the creation of stationary and mobile forensic centers by awarding grants to develop forensic expertise for the purpose of improving the capacity of geriatric health care professionals and law enforcement to collect forensic evidence relating to determinations of elder abuse, neglect, or exploitation.

#### *Enhancement of Long-term Care/Ombudsman*

- Provide funds to enhance training, recruitment, and retention of staff in long-term care (LTC) facilities, improve management practices and patient safety, and promote the provision of high quality care.
- Provide funds to improve and expand the information available to consumers regarding LTC facilities.
- Provide funds to improve the State LTC survey agencies and Ombudsman's ability to investigate allegations of resident abuse, neglect, and misappropriation of property by providing money for training.
- Require each individual owner, operator, employee, manager, agent, or contractor of an LTC facility receiving federal support to report any reasonable suspicion of abuse occurring in their facility.
- Provide funds to improve the capacity of state LTC ombudsman programs to respond to and resolve abuse and neglect complaints through.
- Provide funds to conduct pilot programs with state or local LTC ombudsman offices.
- Establish programs to provide and improve ombudsman training for national organizations and state LTC ombudsman programs.
- Conduct a study on establishing a national nurse aide registry and have a report to Congress on the pilot program for national and state background checks on direct patient access employees of LTC facilities.

#### *Adult Protective Services (APS)*

- Provide funding to State and local APS under an annual grants program designed to enhance APS (not supplant already existing funding).
- Collect and disseminate data annually relating to the abuse, exploitation, and neglect of elders in coordination with the Department of Justice.
- Provide training and develop and disseminate information on best practices.
- Conduct research related to the provision of APS.
- Provide technical assistance to states and other entities that provide or fund APS.
- Grants to enhance the provision of APS through demonstration programs on matters relating to the detection or prevention of elder abuse.

#### **Appropriations**

While the allocation of costs for these services is included in the bill, the appropriation of the allocated funds is part of the federal budget process and subject to Congressional approval. Because this bill breaks out the cost of the various components rather than just identifying a total figure for the entire package, it means that there will have to be 13 separate authorizations of funding. That translates into 13 separate campaigns to get the funding approved. Given these very difficult economic times, it will take dedication on our part to convince Congress to approve the full allocation for all 13 components of the Elder Justice Act.

We've come too far to stop now. We need to let Congress know that funding these services is important to us and all the victims of elder and dependent adult abuse. Even a few messages on a topic can greatly influence the representative's or senator's actions. Their offices keep a count of every message. If nothing comes in on the EJA, they will conclude no one is interested in it. If they receive a flurry of message urging them to fund it, they will conclude that this issue is important to their constituents and they are much more likely to vote for funding. So please generate as many messages as you can as quickly as you can! The first priority is the Appropriations Committee members but every person in Congress should be

asked, by as many people as possible, to fully fund the EJA.

## **Action**

**A message that you want to write to your congressman/woman (see below):**

### **STEP 1**

To send an e-mail to your congressman/woman in the House of Representatives, go to the web site:

<https://writerep.house.gov/writerep/welcome.shtml>

### **STEP 2**

Select your state and enter your zip code, then click "contact my representative." The screen will then show your representative's phone number and mailing address. To send an e-mail, click on "Send a message to [insert representative's name here]" From there you'll be given a web form that will send your e-mail. Be sure to input your correct e-mail (personal one if you cannot send from work) and home address if you want a response! Also, your home address will establish that you are their constituent.

### **STEP 3**

To send an e-mail to your Senator, go to the web site:

[http://www.senate.gov/general/contact\\_information/senators\\_cfm.cfm](http://www.senate.gov/general/contact_information/senators_cfm.cfm)

### **STEP 4**

**From** there, choose your state or your Senator from the drop down box. Then click on the link next to "web form". This will take you right to a web form that will let you send an e-mail to the Senator.

### ***Sample message - please personalize!***

Dear Senator or Representative \_\_\_\_\_:

I am writing to urge you support full funding for the Elder Justice Act for FY 2011 (P.A. 111-148, Title VI, Subtitle H) in the House and Senate Labor HHS Education Appropriations bills, in order to protect the lives, well being and resources of frail older persons who are physically and sexually abused, cruelly neglected and financially exploited, usually by their own family members. These victims, our parents and grandparents, along with younger adults with disabilities, are the only crime and abuse victims for whom the federal government appropriates no funding for assistance and protection from further crimes.

One in nine persons ages 60 and older (11% or 5.7 million) reported suffering from some form of abuse within the past year alone. These victims have three times the risk of dying prematurely, and seniors lose a minimum of \$2.6 billion each year to financial abuse and exploitation.

In the Elder Justice Act, \$100 million is authorized to the states for adult protective services (APS) programs for FY 2011. APS goes into victims' homes and provides victims with direct assistance and protective services. APS funding would preserve or create an estimated 1,700 jobs and represents money that would go directly to states at a time when state budget cuts are extreme and reports to APS are increasing dramatically.

Funding for the Elder Justice Act would also provide much needed support for long-term care ombudsmen who respond to complaints of abuse and neglect in the nation's long-term care facilities, as well as support urgently needed research, training and long term care improvements.

(Here is where you can insert statistics and facts from your state or locale to make an impact.)

The Elder Justice Act promotes the safety and well-being of older adults and their families. We urge you to fully fund the Elder Justice Act for FY 2011.

Sincerely,

Your Name (also your Partner's/Adult Children's/Parents/Friends Names on similar messages)

For more information about the EJA visit: <http://www.elderjusticecoalition.com/docs/EJA-Summary-772010.pdf>

# Calendar of Events

## Consortium Events

The Consortium hosts regular educational and networking meetings detailed below. For further information please contact the EAP program [eap@ioaging.org](mailto:eap@ioaging.org) or (415) 750-4180 ext. 222

### Multidisciplinary Team Meeting (MDT)

Professionals from the various fields of aging meet to review complex abuse cases and learn about new services and resources.

**Where:** 1650 Mission St. 4th floor

**When:** 9/16/2010, 11/4/2010, 12/30/2010

On September 16th, we will have a special educational component. Special guest Michael Gause of the Mental Health Association of San Francisco will facilitate a presentation from his training program SHARING OUR LIVES: VOICES AND EXPERIENCE (SOLVE). In this presentation we will hear from several individuals who have struggled with mental health issues, including hoarding and cluttering, and depression. They will share their personal experiences of struggle and recovery. We hope you will join us for this unique opportunity.

To learn more about SOLVE, view this article from the San Francisco Chronicle <http://www.sfgate.com/cgi-bin/article.cgi?f=/c/a/2010/06/26/BAH61E56E8.DTL>

Want a SOLVE training at your organization? Contact Michael Gause: [Michael@MHA-SF.org](mailto:Michael@MHA-SF.org)  
For more information, [download a flyer](#).

[Request a speaker](#)

## IOA Events

IOA's Education Department provides numerous professional trainings, seminars, and continuing education (CE Credits) opportunities each year.

For more information go to: [www.ioaging.org/education](http://www.ioaging.org/education).

### Funds for Friends

The Friendship Line is hosting its second annual benefit concert, Funds for Friends. Online sales close at noon on Friday but tickets can be purchased at the door.

**When:** Saturday, Sept. 11th

**Where:** Pirata Bar and Restaurant, 2007 16th Street, SF

**Visit:** [www.fundsforfriends.org](http://www.fundsforfriends.org) to learn more.



### Elder Abuse Prevention Training

The EAP is available to provide in-service training on topics of elder abuse and neglect and mandated reporting. We also provide a limited training series located at the IOA offices.

**Info:** email [eap@ioaging.org](mailto:eap@ioaging.org) or call (415) 750-4180 x222

## Other Community Events

Please contact event host individually for more details.

### Rebuilding Together San Francisco

**When:** Deadline is October 31st

**Where:** San Francisco

Rebuilding Together San Francisco is now accepting applications for their FREE renovation program called Rebuilding Day. Each April, they mobilize teams of volunteers to provide repairs and renovation work on the homes of low-income San Franciscans as well as to community centers, nonprofits, and schools. The type of work depends on what the client needs, but may include interior painting, landscaping, general cleaning, plumbing, electrical,

carpentry, safety modifications, weather stripping, and appliance replacement.

Rebuilding Together is currently accepting applications from homeowners, nonprofits, and community groups whose homes and buildings need repair. Their deadline is October 31st, so please tell your friends and neighbors. Contact Rebuilding Together at (415) 905-1611 with questions

You can download an application, look at pictures from past projects, and find out more information by visiting: [www.RebuildingTogetherSF.org](http://www.RebuildingTogetherSF.org)

**The Institute on Violence, Abuse and Trauma (IVAT) is hosting:  
15th International Conference on Violence, Abuse, and Trauma**

**When:** Sunday, September 12, 2010 8:00 AM - Wednesday, September 15, 2010, 5:00 PM, Pacific Time Zone

**Where:** Town & Country Resort & Convention Center  
500 Hotel Circle North, San Diego, California 92108

Summary of event: This Conference has become a unique forum for people from all disciplines and philosophies to gather for in-depth exchange of current information on all facets of violence, abuse and trauma prevention, intervention and research. We are one of the very few conferences that include researchers, practitioners, advocates, consumer-survivors, and front-line workers from all disciplines to share information, discuss controversial issues, and have the difficult dialogues. Topic tracks span intimate partner violence, child maltreatment, children exposed to violence, youth violence, criminal justice issues, sexual assault, people with disabilities, treatment of victims and offenders, elder abuse, trauma, and more. We have strived to infuse our theme of "Uniting for Peace: Linking Research, Policy and Practice to End Violence and Abuse in Homes and Communities Worldwide," into the presentations as well as into the thoughtfulness and professionalism reflected in the Conference content.

For more information or to register visit: <http://www.ivatcenters.org/>

**The National Consumer Voice for Quality Long-Term Care (formerly NCCNHR) is hosting:**

**2010 Consumer Voice Annual Meeting & Conference**

**When:** October 19 - 22, 2010

**Where:** Caribe Royale Orlando All-Suite Hotel Orlando, Florida

The 2010 Conference will:

- Enable you to cultivate your network including interactions with residents, citizen advocacy groups and other advocates, family council members, ombudsmen, researchers, direct care workers, and others committed to quality long-term care;
- Provide tangible tools to assist in every day advocacy efforts; and
- Showcase expert presentations and key information to help you translate issues into action and action into better care.

For more information or to register visit: <http://www.theconsumervoice.org/node/209>

**National Adult Protective Services Association (NAPSA)**

**21st Annual NAPSA Conference**

**When:** November 8-10, 2010

**Where:** The Westin Gaslamp Hotel,  
910 Broadway Circle San Diego, CA 92101

<http://www.apsnetwork.org/>

**Saving Seniors From Sophisticated Scams, Schemes and Swindles**

**The National Adult Protective Services Association Announces**

**THE FIRST NATIONAL SUMMIT**

**When:** Thursday - November 11, 2010 - 8:30 AM to 5 PM

**Where:** Westin Gaslamp Hotel, San Diego California

NAPSA will host the very first national summit to address the growing crisis of elder financial exploitation.

[www.centeronelderabuse.org/files/](http://www.centeronelderabuse.org/files/)

[National\\_Elder\\_Financial\\_Abuse\\_Summit.pdf](#)

## "Without Mercy": Gypsy/Traveler Crime and the Elderly

When: Thursday-Friday, November 18-19, 2010

Where: San Francisco Police Academy Training Center

350 Amber Drive San Francisco, CA 94131-1630

The Gryphon Training Group, in association with the San Francisco P.D., is presenting an insightful two (2) day seminar on Criminal Gypsies/Travelers and the Elderly. The Gryphon Training Group is dedicated to assisting law enforcement and other first responders through the education and training of officers, detectives, investigators, APS workers, Ombudsman and prosecutors. To register, call: The Gryphon Training Group at 623-518-3006

[Download a flyer.](#)

## Elder Abuse Resources

The EAP has put together a list of resources that we find valuable when working on issues of elder abuse. While this is not an exhaustive list, we hope you will find it useful. To view these resources visit:

<http://www.ioaging.org/professionals/gatekeeper>

### Recently added resources!

Facebook is a great way to connect with the elder abuse community. Check out these great FB Groups:

### International Federation of Elder Financial Crime Fighters

<http://www.facebook.com/#!/group.php?gid=329394683999&ref=ts>

### American Society on Aging

<http://www.facebook.com/pages/American-Society-on-Aging/118574558156558>

### California Advocates for Nursing Home Reform

<http://www.facebook.com/CANHR>

### Elder Financial Protection Network (EFPN)

<http://www.facebook.com/ElderFinancialProtectionNetwork>

If you have resources that you would like to see added to this list, please email

[tguinn@ioaging.org](mailto:tguinn@ioaging.org)

## Consortium Members

Institute on Aging \* Department of Aging & Adult Services \* SF Department of Public Health \* SF District Attorney's Office \* SF Ombudsman Office \* SF Police Department, Fraud/Domestic Violence Units \* Rape Treatment Center SFGH \* Alzheimer's Association \* Asian Women's Shelter \* Bay Area Legal Aid \* Bernal Heights Neighborhood Center \* Bethany Center Senior Housing \* California Advocates for Nursing Home Reform \* Canon Kip Senior Center \* Catholic Charities \* Debra J. Dolch Fiduciary Services \* Edgewood Center for Children & Families \* Family Caregiver Alliance \* Family Service Agency \* Francis of Assisi Community \* Glenn Hammel, Ph.D. \* HGA Personal Care Consultants \* Hearing Society for the Bay Area \* Home Sweet Home Care \* Independent Living Resource Center \* IHSS Public Authority \* IHSS Consortium \* Italian-American Community Services Agency \* Jewish Family & Children's Services \* Kaiser Hospital \* La Casa de las Madres \* Laguna Honda Hospital \* Lakeside Senior Medical Center \* Legal Assistance to the Elderly \* Little Brothers - Friends of the Elderly \* Marchi & Smith \* Meals on Wheels of S.F. \* National Council on the Aging \* Network for Elders \* New Leaf Outreach to Elders \* Asian Pacific Islander Legal Outreach \* Planning for Elders in the Central City \* Recreational Center for the Handicapped \* Riley Center \* Russian American Community Services \* St. Anthony Foundation \* St. Francis Hospital \* San Francisco Adult Day Support \* San Francisco SAFE \* Self-Help for the Elderly \* Shalom Bayit \* UCSF Mt. Zion Home Care \* University Mound Ladies Home \* Volunteer Legal Services Program/Bar Association of San Francisco \* Woman, Inc.

General Consortium Information at IOA: (415) 750-4180 x222

Institute on Aging  
415-750-4111  
[www.IOAging.org](http://www.IOAging.org)